

In the event of an emergency here are some important numbers you may require:

Emergency Assist Numbers	
Discovery Life	0860100696
Turnberry	0116779891
Liberty Life	0860456789
Momentum	0800276537
Old Mutual	0861121122
Altrisk	0115477000
Sanlam	0800336633
Vitality	0860998877

Emergency Assist Numbers	
Santam	0860 505 911
Mutual and Federal / Frontline	0861 999 007
Echelon	0860 200 002
CIB	0860 104 952
Auto & General	0860 104 210
Discovery Insure	0860 751 751
Momentum	0860 007 777
CIA	0861 CIA 777 or 0861 242 777
Zurich	0861 111 382
Azriel Aero Aviation	011 462 6200 jan@azrielaviation.co.za
Art Insure	0861 111 096
Chartis	011 551 8404
BnB Sure	0800 55 66 77 / www.bnbsureassist.mobi
Regent	0800 004848

Cross Country	Assistance Services - 0800 005 688 / +27 11 952-6215
1 COM	0861 000 286
Merx HCV	0861 TOWING (869 464) 086 100 MERX (6379) - After hours emergency assistance

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EMERGENCY telephone numbers are for exactly that - emergencies - so don't clog up these vital lines with general or non-emergency calls.

10111 - Nationwide Emergency Response

- Dial the telephone number 10111 from anywhere in South Africa. A call centre operator will answer the incoming call, take all necessary particulars and assign the complaint to a Flying Squad patrol vehicle, or the local police station, to attend the incident.
- *011 37 55 911 - City of Johannesburg Emergency Connect*
- A 24-hour emergency services relating to all-life threatening situations, including ambulances, fire engines and metro police.

WHAT TO DO IN AN EMERGENCY

Contact the emergency number
 Try to remain calm
 Identify the emergency: motor accident, building fire, heart attack and so on
 Give your name and contact details
 State the nature of the incident
 Indicate the number of people or vehicles involved
 Give the physical address and nearest corner or landmark
 Remain on the line as long as possible to answer the operator's questions

Any Emergency 107
Ambulance 10177
Automobile Association Rescue 080 001 0101
Flying Squad - Police 10111

Cape Town

Cape Town	
Fire - Residential & Mountain	021 535 1100
Lifeline	021 461 1111
Mountain Rescue	021 948 9900
Sea Rescue - NSRI	021 449 3500
Tourist Assistance - Police	021 418 2852

JHB

Ambulance & Fire

Johannesburg Central	011 375 5911
Boksburg	011 894 7333
Bedfordview	011 458 3000

Midrand	011 375 5911
Randburg	011 375 5911
Roodepoort	011 375 5911
Sandton	011 375 5911
Ambulance and fire headquarters	011 472 1599
	(non-emergency, office hours only)
St John's Ambulance	011 403 4227/2346

Provincial hospitals

Johannesburg General Hospital	011 488 4911
Helen Joseph Hospital	011 489 1011
Southrand Hospital	011 435 0022
Chris Hani Baragwanath Hospital	011 933 8000
Coronation Hospital	011 470 9000
Edenvale Hospital	011 321 6000
Sandton	011 7092000

Police

Police Emergency Services (Flying Squad)	10111, 011 986 9000/ 9151
Serious and Violent Crime (Murder and Robbery)	011 986 9000
Family Violence, Child Protection and Sexual Offence Unit	011 982 7774
Public Order Police	011 986 9000
Fraud Unit	011 932 0040
Crime Intelligence Unit	011 986 9498
Criminal Record Centre	011 986 9000
SANAB	011 932 0040
Vehicle Identification Unit	011 986 9000
Dog Unit	011 986 9000
Greater Soweto Crime Prevention Unit	011 982 1008/ 9
Mobile Unit New Canada	011 473 1126

STATIONS (JHB)

Alexandra	011 445 4900
Alra Park (Satellite)	011 819 1908
Bank City (Satellite)	011 838 5716
Bedfordview	011 457 2299, 457 2200
Booyens	011 433 5200
Bramley	011 445 4100
Brixton	011 248 5500
Buccleuch	011 804 3942/ 3
Cleveland	011 677 5700
Crystal Park	011 969 4880
Diepkloof	011 933 4700, 011 933 7400 (CSC)
Dobsonville	011 988 1109/ 1182/ 1183/ 6065/ 0175 (also CSC)
Douglasdale	011 462 6147
Dube (Satellite)	011 982 1008
Dunnottar	011 734 2121
Eden Park	011 385 0386
Edenvale	011 453 8556
Eldorado Park	011 946 0300, 011 945 5763/ 011 342 1152/ 1128 (CSC)
Ennerdale	011 855 1534/ 1331
Fairlands	011 478 9400
Florida	011 672 2121, 011 472 3701/50

Flying Squad	10 111
Gallo Manor (Satellite)	011 804 3139
Hillbrow	011 488 6500
Honeydew	011 794 1236, 795 1960 (Emergency line)
Ivory Park	011 654 9423, 011 654 3693 (CSC)
Jabulani	011 932 0040/1/2/3/4, 011 932 4321/011 930 5603 (CSC)
Jeppe	011 624 6000
Johannesburg Central	011 497 7000
Johannesburg International Airport	011 570 9209, 011 921 6221 (CSC), 011 570 9231 (CSC)
Kliptown	011 945 1111/1212/1181/1666/1036/1274, 011 945 5924
Kocksoord (Satellite)	011 415 1666
Langlaagte	011 473 6200
Lenasia	011 854 1320/1, 011 854 1320/1 (CSC)
Lenasia South	011 855 1013, 011 855 1148
Linden	011 888 9211/2/3
Meadowlands	011 936 1199, 011 936 1199 (CSC)
Melville (Satellite)	011 726 7128
Midrand	011 237 5007, 011 237 5030 (CSC), 011 314 2720 (CSC), 011 237 5004 (CSC)
Moffat View (Satellite)	011 613 7782, 011 623 1030
Mondeor	011 433 5400
Moroka	011 984 4020, 011 984 4342 (CSC)
Naledi	011 934 2478/2619, 011 934 2208/2398/2617 (CSC)
New Canada	011 474 3084, 011 473 1126
Norkem Park	011 391 1814/ 5
Norwood	011 483 4600
Orlando	011 935 1210, 011 935 1202 (CSC)
Parkview	011 486 5000
Protea Glen	011 987 3040, 011 987 3040 (CSC)
Randburg	011 449 9000
Reiger Park	011 910 4470/1/2/3/4
Roodepoort	011 279 6400
Rosebank	011 778 4700
Sandringham	011 719 4800
Sandton	011 722 4200
Sophiatown	011 670 6400
Yeoville	011 487 5900

* CSC - Community Service Centre

Information services JHB

Community Aids Information and Support Centre	011 725 6710/21
Metro hotline	011 403 2625/3226
Metro Communications	011 407 6111

Water

24-hour helpline:	011 688 1400
Email:	customerservice@jwater.co.za
Web site:	www.johannesburgwater.co.za

Gas

Report gas leaks and faults	011 726 3138
After hours	011 726 4702

Disaster management

Aviation Rescue Services	011 928 6454
Metro Disaster Management and Telecommunications Services	011 375 5911

DURBAN

Durban North Police	031 560 8000
Flying Squad	10111
Ambulance - Durban North	10177
Durban North Fire Station	031 564 5151
Umhlanga Hospital - trauma unit	0800 33 6967
Rescue Services - sea (NSRI)	372011
Rescue - Maritime	031 337 2200
Rescue - mountain	031 307 7744
Electricity	080 131 3140
Water - faults	080 131 3013
Water - sewerage	080 032 3235

PRETORIA

Pretoria	
24-hour Call Centre	012 358 2111 012 427 7111
Metro Police	012 358 7095/6
Water	012 358 2111 012 427 7111
Electricity	0801 111 556
Refuse removal	0800 202 103 012 358 0500
Complaints about waste on vacant stands	012 358 0547
Streetlights	080 1111 770
Noise control	012 358 7095/6
Electricity cut-offs	012 358 8514

Government numbers

Report a crime

086001-0111

Report unfair conduct by a government official

080011-2040

Report corruption in or out of government

080060-0933

Report unfair conduct by police

(012) 320-0431

HIV/Aids support

080001-2322

Joburg Anti-Corruption Unit

0800 002587 (toll free)